

With the increasing use of CCTV and public space surveillance, you'll find CCTV operator jobs are available across the UK. It is an industry that covers health, educational, retail and also encompass ANPR and traffic enforcement functions.

Many CCTV operations are in single or small sites or can be based at the entrance or reception of many offices, stores, factories and other sites. Others may take place in a central control room where there is a bank of screens linked up to the premises' CCTV cameras.

The role will involve looking out for unusual behaviour to help protect staff and members of the public and guard against theft, vandalism or other illegal activities.

The role includes reporting incidents, liaising with your wider security team and potentially contacting the police and emergency services.

Find out what careers are available to you and how you can get there.

Visit www.skillsforsecurity.org.uk to find out why you should consider a career in the security industry

- See what skills and qualifications you need
- Read more about careers in the security industry
- Read about peoples experiences
- Find out how much you can earn
- View career pathways
- See what courses and training is available near you
- Get advice

Surveillance Camera Systems *Career Route*



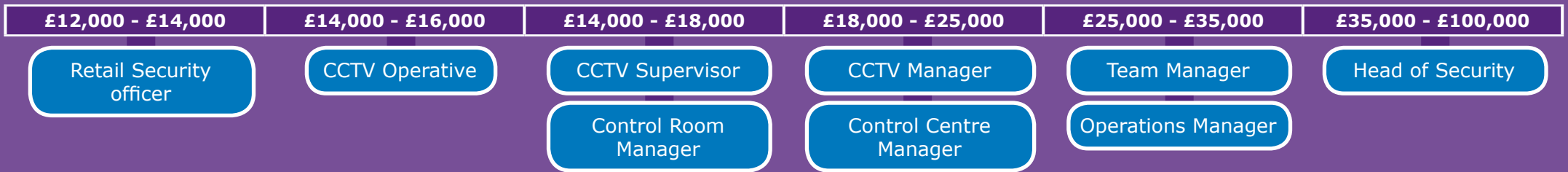
CCTV Operative
Job Profile

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Career Progression Route - CCTV



QUALIFICATIONS

GCSEs D-E in English, Maths and Science Level 2 Providing Security Services	Level 2 Award In CCTV Operations (Public Space Surveillance) within the Private Security Industry (QCF) Level 2 Providing Security Services Apprenticeship Health and Safety at Work Certificate First Aid at Work Certificate	Level 3 Award in Security Operations (QCF) Level 2 Providing Security Services Apprenticeship Level 3 First Line Security Management Apprenticeship Qualification from Institution of Occupational Safety and Health (IOSH) First Aid at Work Certificate	Level 2 Providing Security Services Apprenticeship Level 4 Award In Security and Risk Management (QCF) TAVCOM Tech Diploma Level 3 Diploma in Customer Service (QCF)	Management Studies HNC Level 5 Diploma Security Management of the Security Institute NEBOSH National General Certificate in Occupational Safety and Health	Foundation Degree in Security and Risk Management BA in Security and Risk Management
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SKILLS AND REQUIREMENTS

Professional or educational activities over the last 5 years Credit & Criminal Record Checks SIA licence Be smart and well presented at all times Provide the highest standard in customer service Previous experience in the retail security industry Calm personality capable of controlling difficult situations Be able to work as a member of a team Be polite, helpful and diligent	Professional or educational activities over the last 5 years Credit & Criminal Record Checks Good Communication Skills Good Interpersonal Skills Excellent customer focus Good team player SIA licence	Professional or educational activities over the last 5 years Credit & Criminal Record Checks Excellent Communication Skills IT Literate Experience in supervision Control room experience Good team player Experience in leading a team SIA licence	Professional or educational activities over the last 5 years Excellent Communication Skills Experience in Leadership & Management Full Driving Licence Experience in CCTV operations, technology and processes Excellent problem solving skills Excellent planning and organisation skills Experience of budgetary control Member of a security institute or professional body SIA licence	Experience in Leadership & Management Experience in the security industry Experience in financial management Experience of performance management Excellent Communication Skills IT Literate Excellent presentation skills Member of a security institute or professional body SIA licence	Leadership and/or management background Recruitment skills Experience in financial management Experience of performance management Excellent Communication Skills IT Literate Excellent decision making skills Member of a security institute or professional body Experience of policy development and preparation of strategic documents Effective coaching and mentoring skills Experience of maintain legal requirements Excellent delegation skills SIA licence
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The private security industry is regulated by the SIA (Security Industry Authority) under the terms of the Private Security Industry Act 2001.

One duty is the compulsory licensing of individuals undertaking designated activities within the private security industry. Licensing ensures that private security operatives are 'fit and proper' persons who are properly trained and qualified to do their job. www.sia.homeoffice.gov.uk